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AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

Claim 1 (Currently Amended): A vehicle allocation processing apparatus which executes

a vehicle allocation processing of allocating vehicles to customers in accordance with requests from

the customers, comprising:

a driving status information acquiring section which acquires driving status information

concerning driving states of the vehicles, from vehicle communication terminals mounted on the

vehicles and capable of <u>for</u> transmitting/receiving information;

a vehicle information storage which stores the driving status information acquired by the

driving status information acquiring section, with the driving status information linked to vehicle

information concerning the vehicles;

a vehicle allocation request information acquiring section which acquires vehicle allocation

request information concerning a vehicle requested by a customer and including customer delivery

position information concerning a delivery position to which the customer requests delivery, and

customer destination information concerning a destination at which the customer aims;

an allocable vehicle searching section which searches for allocable vehicles, based on the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, and the vehicle information and driving status information stored in the vehicle

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information storage; and

a vehicle allocation processor which transmits, as information suggesting allocation, the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section to the vehicle communication terminals mounted on the allocable vehicles, based

on the vehicle information stored in the vehicle information storage and corresponding to the

allocable vehicles.

Claim 2 (Original): The apparatus according to claim 1, further comprising a setting input

recognizer which recognizes an input manipulation made by the customer, wherein

the vehicle allocation processor processes the vehicle information stored in the vehicle

information storage and corresponding to the allocable vehicles, to make the vehicle information

reportable to the customer, to suggest the customer to select a particular one of the allocable vehicles,

recognizes the selection of the particular vehicle by recognizing an input manipulation made by the

customer via the setting input recognizer, and transmits, as the information suggesting allocation,

the vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, to the vehicle communication terminal mounted on the particular vehicle, based

on the vehicle information corresponding to the particular vehicle.

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Claim 3 (Currently Amended): A vehicle allocation processing apparatus which executes a

vehicle allocation processing of allocating vehicles to customers in accordance with requests from

the customers, comprising:

a driving status information acquiring section which acquires driving status information

concerning driving states of the vehicles, from vehicle communication terminals mounted on the

vehicles and capable of for transmitting/receiving information;

a vehicle information storage which stores the driving status information acquired by the

driving status information acquiring section, with the driving status information linked to vehicle

information concerning the vehicles;

a setting input recognizer which recognizes input manipulations made by the customers;

a vehicle allocation request information acquiring section which acquires vehicle allocation

request information concerning a vehicle requested by a customer and including customer delivery

position information concerning a delivery position to which the customer requests delivery, by

recognizing an input manipulation made by the customer, via the setting input recognizer;

an allocable vehicle searching section which searches for allocable vehicles, based on the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, and the vehicle information and driving status information stored in the vehicle

information storage; and

a vehicle allocation processor which processes at least one of delivery time information

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concerning delivery time required for delivering each of the allocable vehicles and calculated on the

basis of the driving status information stored in the vehicle information storage and corresponding

to the allocable vehicles and the customer delivery position information included in the vehicle

allocation request information acquired by the vehicle allocation request information acquiring

section, and the vehicle information stored in the vehicle information storage and corresponding to

each of the allocable vehicles, to make at least one of the delivery time information and the vehicle

information reportable to the customer, to suggest the customer to select a particular vehicle,

recognizes the selection of the particular vehicle by recognizing an input manipulation made by the

customer, via the setting input recognizer, and transmits, as information suggesting allocation, the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, to the vehicle communication terminal mounted on the particular vehicle, based

on the vehicle information corresponding to the particular vehicle.

Claim 4 (Original): The apparatus according to claim 1 or 3, wherein

the driving status information is configured to include vehicle current position information

concerning a current position of each of the vehicles, operating status information indicative of a

vacant state and a charged driving state of each of the vehicles, and charged driving destination

information concerning a destination in case of the charged driving state, and

the allocable vehicle searching section determines the vacant state or the charged driving state

from the operating status information included in the driving status information, calculates the

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delivery time based on the vehicle current position information included in the driving status

information and the customer delivery position information included in the vehicle allocation request

information if the vacant state is determined, or calculates the delivery time based on the vehicle

current position information and the charged driving destination information and customer delivery

position information included in the driving status information if the charged driving state is

determined, and searches for, as the allocable vehicles, vehicles each having the calculated delivery

time equal to or shorter than a predetermined threshold value.

Claim 5 (Original): The apparatus according to claim 1 or 3, wherein if the allocable vehicle

searching section recognizes that there is no applicable vehicle as a result of searching for the

allocable vehicles, the allocable vehicle searching section processes search result information

indicative of no applicable vehicle, to be reportable to the customer.

Claim 6 (Original): The apparatus according to claim 1 or 3, further comprising:

a discount information calculation section which calculates discount information concerning

a discount rate to a charge for use of each of the allocable vehicles, based on at least one of the

vehicle information and the driving status information stored in the vehicle information storage, and

also based on the vehicle allocation request information acquired by the vehicle allocation request

information acquiring section; and

a storage which stores the discount information calculated by the discount information

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calculation section, with the discount information kept transmittable to the vehicle communication

terminals mounted on the allocable vehicles or to a payment processor which executes a payment

processing for charges for the vehicles.

Claim 7 (Currently Amended): A vehicle allocation processing apparatus which executes a

vehicle allocation processing of allocating vehicles to customers in accordance with requests from

the customers, comprising:

a driving status information acquiring section which acquires driving status information

concerning driving states of the vehicles, from vehicle communication terminals mounted on the

vehicles and capable of for transmitting/receiving information;

a vehicle information storage which stores the driving status information acquired by the

driving status information acquiring section, with the driving status information linked to vehicle

information concerning the vehicle;

a vehicle allocation request information acquiring section which acquires vehicle allocation

request information concerning a vehicle requested by a customer and including customer delivery

position information concerning a delivery position to which the customer requests delivery;

a vehicle allocation processor which transmits, as information suggesting allocation, the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section to the vehicle communication terminals mounted on allocable vehicles, based on

the vehicle information stored in the vehicle information storage;

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a discount information calculation section which calculates discount information concerning

a discount rate to a charge for use of each of the allocable vehicles, based on at least one of the

vehicle information and the driving status information stored in the vehicle information storage, and

also based on the vehicle allocation request information acquired by the vehicle allocation request

information acquiring section; and

a storage which stores the discount information calculated by the discount information

calculation section, with the discount information kept transmittable to the vehicle communication

terminals mounted on the allocable vehicles or to a payment processor which executes a payment

processing for charges for the vehicles.

Claim 8 (Original): The apparatus according to claim 7, further comprising:

an allocable vehicle searching section which searches for the allocable vehicles, based on the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, and the vehicle information and driving status information stored in the vehicle

information storage.

Claim 9 (Currently Amended): The apparatus according to [[claims]] claim 1, 3 or 7,

wherein the discount information calculation section calculates delivery time required for delivering

each of the allocable vehicles, based on the customer delivery position information included in the

vehicle allocation request information acquired by the vehicle allocation request information

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acquiring section, and the driving status information stored in the vehicle information storage, and

calculates the discount information concerning the discount rate to the charge for each of the

allocable vehicles.

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Claim 10 (Original): The apparatus according to claim 9, wherein

the vehicle allocation request information is configured to include customer request delivery

time information concerning delivery time requested by the customer, and

the discount information calculation section compares the delivery time required for

delivering each of the allocable vehicles, with the delivery time based on the customer request

delivery time information included in the vehicle allocation request information, to calculate the

discount information concerning the discount rate to the charge for each of the allocable vehicles.

Claim 11 (Original): The apparatus according to claim 9, wherein

the driving status information is configured to include vehicle current position information

concerning a current position of each of the vehicles, operating status information indicative of a

vacant state and a charged driving state of each of the vehicles, and charged driving destination

information concerning a destination in case of the charged driving state, and

the discount information calculation section determines the vacant state or the charged

driving state from the operating status information included in the driving status information when

calculating the delivery time required for delivering each of the allocable vehicles, and calculates the

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delivery time on the basis of the vehicle current position information included in the driving status

information and the customer delivery position information included in the vehicle allocation request

information, if the vacant state is determined, or calculates the delivery time on the basis of the

vehicle current position information, the charged driving destination information included in the

driving status information, and the customer delivery position information, if the charged driving

state is determined.

Claim 12 (Currently Amended): The apparatus according to [[claims]] claim 1, 3 or 7,

wherein the discount information calculation section calculates a delivery distance to drive when

delivering each of the allocable vehicles, based on the customer delivery position information

included in the vehicle allocation request information acquired by the vehicle allocation request

information acquiring section, and the driving status information stored in the vehicle information

storage, and calculates the discount information concerning the discount rate to the charge for each

of the allocable vehicles, based on the delivery distance.

Claim 13 (Original): The apparatus according to claim 12, wherein

the vehicle information is configured to include vehicle waiting position information

concerning a waiting position of each of the allocable vehicles, and

the discount information calculation section calculates a vacant driving distance of each of

the allocable vehicles, based on the vehicle waiting position information and the driving status

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information stored in the vehicle information storage, and compares the vacant driving distance of

each of the allocable vehicles, with the delivery distance to drive when delivering each of the

allocable vehicles, to calculate the discount information concerning the discount rate to the charge

for each of the allocable vehicles.

Claim 14 (Currently Amended): The apparatus according to [[claims]] claim 1, 3 or 7,

wherein

the vehicle information is configured to include vehicle service information concerning

contents of services held by the vehicles,

the vehicle allocation request information is configured to include customer request service

information concerning contents of services with respect to the vehicle requested by the customer,

and

the discount information calculation section compares the customer request service

information included in the vehicle allocation request information acquired by the vehicle allocation

request information acquiring section, with the vehicle service information included in the vehicle

information stored in the vehicle information storage, to calculate the discount information

concerning the discount rate to the charge for each of the allocable vehicles.

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Claim 15 (Currently Amended): The apparatus according to [[claims]] claim 1, 3 or 7,

further comprising a setting input recognizer which recognizes an input manipulation made by the

customer, wherein

the vehicle allocation processor processes listed information including the discount

information stored in the storage, to make the listed information reportable to the customer, to

suggest the customer to select a particular vehicle, recognizes the selection of the particular vehicle

by recognizing an input manipulation made by the customer, via the setting input recognizer, and

transmits, as information suggesting allocation, the vehicle allocation request information acquired

by the vehicle allocation request information acquiring section to the vehicle communication

terminal mounted on the particular vehicle, based on the vehicle information corresponding to the

particular vehicle.

Claim 16 (Original): The apparatus according to any of claims 1, 3 and 7, wherein the

vehicle allocation request information acquiring section acquires the vehicle allocation request

information from a communication terminal operated by the customer and capable of

transmitting/receiving information.

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Claim 17 (Original): The apparatus according to claim 16, wherein

the communication terminal has customer identification information to identify the customer,

the vehicle allocation request information acquiring section acquires the vehicle allocation

request information including the customer identification information from the communication

terminal,

the vehicle allocation processor transmits, as the information suggesting allocation, the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, to the vehicle communication terminal mounted on the particular vehicle, and

the apparatus further comprises:

a customer information storage which stores the customer specific information including the

customer identification information and specifying the customer;

an authentication section which compares the customer identification information included

in the vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, with the customer specific information stored in the customer information storage,

to authenticate the customer identification information;

a use complete information acquiring section which acquires use complete information linked

to charge information concerning the charge for the particular vehicle, and the customer

identification information included in the vehicle allocation request information, from the vehicle

communication terminal of the particular vehicle, after the customer identification information is

authenticated by the authentication section and the vehicle allocation request information is

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transmitted to the vehicle communication terminal of the particular vehicle from the vehicle

allocation processor; and

a payment processor which executes a payment processing, based on the customer specific

information stored in the customer information storage and corresponding to the customer

identification information in the use complete information acquired by the use complete information

acquiring section, and the charge information in the use complete information.

Claim 18 (Currently Amended): The apparatus according to [[claims]] claim 1, 3 or 7,

wherein

the discount information is point information concerning points given to each customer who

uses allocation of any vehicle,

the vehicle allocation request information acquiring section acquires the vehicle allocation

request information from the communication terminal which has customer identification information

to identify the customer, is operated by the customer, and is capable of for transmitting/receiving

information,

the vehicle allocation processor transmits, as the information suggesting allocation, the

vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, to the vehicle communication terminals mounted on the allocable vehicles,

the storage stores the discount information calculated by the discount information calculation

section, and the customer identification information included in the vehicle allocation request

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information used when calculating the discount information, and

the apparatus further comprises:

a customer information storage which stores customer specific information including the

customer identification information and specifying the customer;

an authentication section which compares the customer identification information included

in the vehicle allocation request information acquired by the vehicle allocation request information

acquiring section, with the customer specific information stored in the customer information storage,

to authenticate the customer identification information;

a use complete information acquiring section which acquires use complete information linked

to charge information concerning the charge for the particular vehicle, and the customer

identification information included in the vehicle allocation request information, from the vehicle

communication terminal of the particular vehicle, after the customer identification information is

authenticated by the authentication section and the vehicle allocation request information is

transmitted to the vehicle communication terminal of the particular vehicle from the vehicle

allocation processor; and

a payment processor which executes a payment processing, based on the customer specific

information stored in the customer information storage and corresponding to the customer

identification information in the use complete information acquired by the use complete information

acquiring section, and also based on the charge information in the use complete information, and

makes the customer information storage store the discount information stored in the storage and

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corresponding to the customer identification information in the use complete information, together with the customer specific information, after executing the payment processing.

Claim 19 (Currently Amended): The apparatus according to any of [[claims]] <u>claim</u> 1, 3 and 7, wherein

the vehicle allocation request information is configured to include customer delivery position information concerning a delivery position to which the customer requests delivery or customer destination information concerning a destination at which the customer aims,

the apparatus further comprises a setting input recognizer which recognizes an input manipulation made by the customer, and a map information storage which stores map information,

the setting input recognizer processes the map information stored in the map information storage, to make the map information displayable and to suggest the customer to make an input manipulation and recognizes the instruction of the predetermined position on the map information as the input manipulation made by the customer, and

the vehicle allocation request information acquiring section acquires the instruction position recognized by the setting input recognizer, as the customer delivery position information or the customer destination information.

Claim 20 (Currently Amended): A vehicle allocation processing system which executes a vehicle allocation processing of allocating vehicles to customers in accordance with requests from the customers, comprising:

the vehicle allocation processing apparatus according to any of claims 1, 3 and 7;

a vehicle communication terminal mounted on each of the vehicles and capable of <u>for</u> transmitting/receiving information; and

a communication section enabling transmission/reception of information between the vehicle allocation processor and the vehicle communication terminal of each of the vehicles.

Claim 21 (Currently Amended): A vehicle allocation processing system which executes a vehicle allocation processing of allocating vehicles to customers in accordance with requests from the customers, comprising:

the vehicle allocation processing apparatus according to any of claims 1, 3 and 7;

a vehicle communication terminal mounted on each of the vehicles and capable of <u>for</u> transmitting/receiving information;

a communication terminal which transmits vehicle allocation request information concerning a vehicle requested by a customer; and

a communication section enabling transmission/reception of information among the vehicle allocation processing apparatus, the vehicle communication terminal of each of the vehicles, and the

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communication terminal.

Claim 22 (Currently Amended): A vehicle allocation processing method for executing a

vehicle allocation processing of allocating vehicles to customers in accordance with requests from

the customers, comprising steps of:

acquiring driving status information concerning driving states of the vehicles, from vehicle

communication terminals mounted on the vehicles and capable of for transmitting/receiving

information;

storing the acquired driving status information linked to vehicle information concerning the

vehicles;

acquiring vehicle allocation request information concerning the vehicle requested by the

customer and including customer delivery position information concerning a delivery position to

which the customer requests delivery, and customer destination information concerning a destination

at which the customer aims;

searching for allocable vehicles, based on the acquired vehicle allocation request information

and the stored vehicle information and driving status information; and

transmitting, as information suggesting allocation, the acquired vehicle allocation request

information to the vehicle communication terminals mounted on the allocable vehicles, based on the

stored vehicle information corresponding to the allocable vehicles.

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Claim 23 (Currently Amended): A vehicle allocation processing method for executing a

vehicle allocation processing of allocating vehicles to customers in accordance with requests from

the customers, comprising steps of:

acquiring driving status information concerning driving states of the vehicles, from vehicle

communication terminals mounted on the vehicles and capable of for transmitting/receiving

information;

storing the acquired driving status information linked to vehicle information concerning the

vehicles;

recognizing an input manipulation made by the customer, to acquire vehicle allocation

request information concerning the vehicle requested by the customer and including customer

delivery position information concerning a delivery position to which the customer requests delivery;

searching for allocable vehicles, based on the acquired vehicle allocation request information,

and the stored vehicle information and driving status information; and

processing at least one of delivery time information concerning delivery time required for

delivering each of the allocable vehicles and calculated on the basis of the stored driving status

information corresponding to each of the allocable vehicles and the customer delivery position

information included in the acquired vehicle allocation request information, and the stored vehicle

information corresponding to each of the allocable vehicles, to make at least one of the delivery time

information and the vehicle information reportable to the customer, to suggest the customer to select

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a particular vehicle, then recognizing the selection of the particular vehicle by recognizing an input

manipulation made by the customer, and transmitting, as information suggesting allocation, the

acquired vehicle allocation request information, to the vehicle communication terminal mounted on

the particular vehicle, based on the vehicle information corresponding to the particular vehicle.

Claim 24 (Currently Amended): A vehicle allocation processing method for executing a

vehicle allocation processing of allocating vehicles to customers in accordance with requests from

the customers, comprising steps of:

acquiring driving status information concerning driving states of the vehicles, from vehicle

communication terminals mounted on the vehicles and capable of for transmitting/receiving

information;

storing the acquired driving status information linked to vehicle information concerning the

vehicles;

acquiring vehicle allocation request information concerning the vehicle requested by the

customer and including customer delivery position information concerning a delivery position to

which the customer requests delivery;

transmitting, as information suggesting allocation, the acquired vehicle allocation request

information to the vehicle communication terminals mounted on allocable vehicles, based on the

stored vehicle information;

calculating discount information concerning a discount rate to a charge for use of each of the

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allocable vehicles, based on at least one of the stored vehicle information and the driving status

information, and the acquired vehicle allocation request information; and

storing the calculated discount information linked to the vehicle allocation request

information used for calculating the discount information and kept transmittable to the vehicle

communication terminals mounted on the allocable vehicles or to a payment processor which

executes a payment processing for settling charges for the vehicles.

Claim 25 (Currently Amended): A vehicle allocation processing program to make embodied

in a recording medium in a computer-readable manner, wherein the program makes a computer

execute a vehicle allocation processing method for executing a vehicle allocation processing of

allocating vehicles to customers in accordance with requests from the customers, comprising steps

of:

acquiring driving status information concerning driving states of the vehicles, from vehicle

communication terminals mounted on the vehicles and capable of for transmitting/receiving

information;

storing the acquired driving status information linked to vehicle information concerning the

vehicles;

acquiring vehicle allocation request information concerning the vehicle requested by the

customer and including customer delivery position information concerning a delivery position to

which the customer requests delivery, and customer destination information concerning a destination

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at which the customer aims;

searching for allocable vehicles, based on the acquired vehicle allocation request information

and the stored vehicle information and driving status information; and

transmitting, as information suggesting allocation, the acquired vehicle allocation request

information to the vehicle communication terminals mounted on the allocable vehicles, based on the

stored vehicle information corresponding to the allocable vehicles.

Claim 26 (Currently Amended): A vehicle allocation processing program to make embodied

in a recording medium in a computer-readable manner, wherein the program makes a computer

execute a vehicle allocation processing method for executing a vehicle allocation processing of

allocating vehicles to customers in accordance with requests from the customers, comprising steps

of:

acquiring driving status information concerning driving states of the vehicles, from vehicle

communication terminals mounted on the vehicles and capable of for transmitting/receiving

information;

storing the acquired driving status information linked to vehicle information concerning the

vehicles:

recognizing an input manipulation made by the customer, to acquire vehicle allocation

request information concerning the vehicle requested by the customer and including customer

delivery position information concerning a delivery position to which the customer requests delivery;

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searching for allocable vehicles, based on the acquired vehicle allocation request information,

and the stored vehicle information and driving status information; and

processing at least one of delivery time information concerning delivery time required for

delivering each of the allocable vehicles and calculated on the basis of the stored driving status

information corresponding to each of the allocable vehicles and the customer delivery position

information included in the acquired vehicle allocation request information, and the stored vehicle

information corresponding to each of the allocable vehicles, to make at least one of the delivery time

information and the vehicle information reportable to the customer, to suggest the customer to select

a particular vehicle, then recognizing the selection of the particular vehicle by recognizing an input

manipulation made by the customer, and transmitting, as information suggesting allocation, the

acquired vehicle allocation request information, to the vehicle communication terminal mounted on

the particular vehicle, based on the vehicle information corresponding to the particular vehicle.

Claim 27 (Currently Amended): A vehicle allocation processing program to make embodied

in a recording medium in a computer-readable manner, wherein the program makes a computer

execute a vehicle allocation processing method for executing a vehicle allocation processing of

allocating vehicles to customers in accordance with requests from the customers, comprising steps

of:

acquiring driving status information concerning driving states of the vehicles, from vehicle

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communication terminals mounted on the vehicles and capable of for transmitting/receiving

information;

storing the acquired driving status information linked to vehicle information concerning the

vehicles;

acquiring vehicle allocation request information concerning the vehicle requested by the

customer and including customer delivery position information concerning a delivery position to

which the customer requests delivery;

transmitting, as information suggesting allocation, the acquired vehicle allocation request

information to the vehicle communication terminals mounted on allocable vehicles, based on the

stored vehicle information;

calculating discount information concerning a discount rate to a charge for use of each of the

allocable vehicles, based on at least one of the stored vehicle information and the driving status

information, and the acquired vehicle allocation request information; and

storing the calculated discount information linked to the vehicle allocation request

information used for calculating the discount information and kept transmittable to the vehicle

communication terminals mounted on the allocable vehicles or to a payment processor which

executes a payment processing for settling charges for the vehicles.

Claim 28 (Original): A recording medium which records the vehicle allocation processing

program according to any of claims 25 to 27, to be readable from the computer.

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